

# Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Kenmore-Town of Tonawanda: Active Plan

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, please contact your Human Resources Department. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf</u>.or call 1-800-257-2753 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network: \$0 Out-of-Network: \$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before the plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes	Preventive care. This plan covers items and services even if you haven't met the deductible amount. But a copayment or coinsurance may apply.
Are there other deductibles for specific services?	Νο	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network: \$5,000 Individual / \$10,000 Family Out-of-Network: \$5,000 Individual / \$10,000 Family Pharmacy: \$1,600 Individual / \$3,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Cost Containment Penalties, Premiums, Balance-billed Charges (unless balance billing is prohibited), health care services this plan doesn't cover	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.independenthealth.com</u> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before



Important Questions	Answers	Why This Matters:
		you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Yo	ou Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	Adult: \$10 copayment Child: \$20 copayment	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$20 copayment	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Preventive care/screening/ immunization	No charge	20% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. **Routine Physicals and Immunizations are not covered out of network.
lf you have a test	Diagnostic test (x-ray, blood work)	X-Ray: \$20 copayment Laboratory: No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
n you nave a lest	Imaging (CT/PET scans, MRIs)	\$20 copayment	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
If you need drugs to	Generic drugs	\$5 Copay – Retail	Not covered.	Must be filled at a participating pharmacy.



		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
treat your illness or		\$10 Copay – Mail order		
condition More information about prescription drug	Preferred brand drugs	\$25 Copay – Retail \$50 Copay – Mail order	Not covered.	Must be filled at a participating pharmacy.
<u>coverage</u> is available at www.pbdrx.com	Non-preferred brand drugs	\$50 Copay – Retail \$100 Copay – Mail order	Not covered.	Must be filled at a participating pharmacy.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$75 copayment	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
surgery	Physician/surgeon fees	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Emergency room care	\$40 copayment	\$40 copayment	Copayment waived if admitted
If you need immediate medical attention	Emergency medical transportation	\$25 copayment	\$25 copayment	Must be deemed medically necessary. Wheelchair van transportation is not covered
	Urgent care	\$35 copayment	\$35 copayment	-None-
lf you have a hospital stay	Facility fee (e.g., hospital room)	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance
	Physician/surgeon fees	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance
If you need mental	Outpatient services	\$15 copayment	20% coinsurance	-None-



		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
health, behavioral health, or substance abuse services	Inpatient services	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance	
	Office visits	No charge after initial diagnosis	20% coinsurance	Cost sharing does not apply for preventative services. If a visit is unrelated to Pregnancy, member liability may apply based on services rendered.	
lf you are pregnant	Childbirth/delivery professional services	No charge	20% coinsurance	Member Precertification may be required for Home Births. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.	
	Childbirth/delivery facility services	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.	
	Home health care	\$20 copayment	20% coinsurance	Maximum of 40 visits per plan year. Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance	
If you need help	Rehabilitation services	\$20 copayment	20% coinsurance	Up to 20 visits per plan year (combined).	
recovering or have	Habilitation services	Not covered	Not covered	-None-	
other special health needs	Skilled nursing care	No charge	20% coinsurance	Up to 45 days per plan year. Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.	
	Durable medical equipment	20% coinsurance	50% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses	



		What You Will Pay		Limitationa Exampliana 8 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				for each instance.
	Hospice services	No charge	20% coinsurance	Hospice services shall include supplies & drugs.
	Children's eye exam	\$10 copayment	Not covered.	Once every 12 months
lf your child needs dental or eye care	Children's glasses	Single vision: \$50 Bifocal: \$70 Trifocal: \$105 Progressive: \$135 Frames: 40% off retail	Not covered	Contact EyeMed for additional options at 1-877-842-3348
	Children's dental check-up	Not covered.	Not covered.	

## Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Dental Care (Adult)	<ul> <li>Non-Emergency care when traveling outside the US</li> </ul>		
Bariatric surgery	Hearing aids	Private duty nursing		
Cosmetic surgery	Long-Term care	Weight loss programs		
Other Covered Services (Limitations	may apply to these services. This isn't a complete	list. Please see your <u>plan</u> document.)		
Chiropractic Care	Routine eye care (Adult)			
Infertility treatment	Routine foot care			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For more information on your rights to continue coverage, contact Kathy Kightlinger at 716-874-8400 ext 20348. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. You may also contact: Independent Health at 1-800-257-2753.



#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-257-2753 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-257-2753 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-257-2753 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-257-2753

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$0
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

## This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$50	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$110	

The plan would be responsible for the other costs of these EXAMPLE covered services.

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$0
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$600

The total Joe would pay is	\$655
Limits or exclusions	\$55
What isn't covered	
Coinsurance	\$0
Copayments	\$000

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The plan's overall <u>deductible</u>	\$0
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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#### In this example. Mia would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$225	
Coinsurance	\$7	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$232	